

COSILVER Two Year Limited Warranty

1) General Terms and Conditions

- 1.1) The original purchase invoice or receipt must be provided with any warranty claim.
- 1.2) The product under warranty must be in normal use for which it is intended.
- 1.3) The product must be operated in accordance with the provided instructions.
- 1.4) Cove retains the right to have any remedial work required during the warranty period to be completed by any agent, dealer, re-seller or other appointment by Cove.
- 1.5) Notice of any defect must be provided to an authorised Dealer or to the manufacturer within fifteen days of the failure date.
- 1.6) The remaining warranty period at any time is transferable.
- 1.7) Cove reserves the right to change or update this warranty at any time.

2) What the Warranty Covers

- 2.1) Cove warrants that the product complies to standard specification upon delivery and for a period of 24 (twenty four) months following the date of original purchase.
- 2.2) Any product failure traceable to defective design, material, component or sub-assembly.
- 2.3) During the warranty period, Cove will at its sole discretion repair, replace defective components or sub-assemblies or refund the purchase price of the product.
- 2.4) Repaired or replaced product may be new, upgraded, re-manufactured or refurbished at the sole discretion of Cove.
- 2.5) Cove will provide return shipping to customers within South Africa or to the nearest port of entry for customers outside South Africa.

3) What the Warranty Does Not Cover

- 3.1) Any shipping costs for product delivery to Cove or any appointed Dealer or alternative repair facility.
- 3.2) Any equipment not manufactured by Cove.
- 3.3) Product that has undergone modification or tampering.
- 3.4) Any form of abuse, misuse or vandalism.
- 3.5) Damage resulting from lightning, fire or any other consumer insurable loss.
- 3.6) Damage due to voltage irregularities and utility power failures.
- 3.7) Damage due to use with any unsuitable power source or wall adapter.
- 3.8) Any damage to the product during shipping.
- 3.9) Any obligation to implement any future design changes or improvements.
- 3.10) Consequential loss due to any failure of any part of the product.
- 3.11) Normal wear of the silver electrodes through normal use.
- 3.12) Compensation or costs due to any variance in the silver content produced by the product.

CONTACT DETAILS

(COSILVER products are manufactured by Cove Developments cc)

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